From a Vision to Reality
Back in 2001, it was crunch time in Delhi, with inadequate infrastructure, underdeveloped buildings, and difficult access. Life in Metro was getting expensive, bottlenecks were adding to the strain, and space was at a premium. India’s corporate elite began to demand buildings with better infrastructure, ample parking, a larger floor plate, and good building maintenance – Grade ‘A’ building. DLF led the way, in Gurgaon, reaching out to migrant companies from Delhi, with buildings that met demand and exceeded expectations.

Almost single-handedly, DLF has converted a sleepy, rural settlement, into its very own DLF City, built itself into a Grade ‘A’ building.

The first and most dramatic building to come up, as far back as 10 years ago, is DLF Square. In its fine aura of blue glass and white stone, it became the symbol of the future. Many real estate companies slowly tried to imitate DLF’s landmark developments, which is now one of the markers of DLF Cybercity, the other being the Gateway Towers (popularly called as “Ship Building”), DLF Cyber Greens and DLF Infinity Towers.

In 2003, Infinity Towers and Cyber Greens came having integrated food courts with other ultra modern facilities and features.

By 2007, a quantum leap in demand occurred. Future expansion was to be factored, and buildings with expansion options began to be the preference. DLF developed Building 10 with 2.4 million sq ft of space.

As Gurgaon fulfills its destiny as the future city, DLF acts as its custodian. With the DLF Cybercity development, we are delivering buildings that not only meet demand and expectations but exceed them.

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The biggest leap forward in Gurgaon has been the 125 acres large integrated business district adjacent to Delhi Gurgaon border and on NH-8, called the “DLF Cybercity”.

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As Gurgaon fulfills its destiny as the future city, DLF acts as its flag bearer. As migration from different lands, and of different cultures and people continue into a mega suburb, DLF is there to predict needs, plan infrastructure and accommodate all solutions at one spot – whether office, residence, or shopping.

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DLF Edge – a vision to consistently Innovate, Plan, Execute, Upgrade and Operate to the best standards of operational excellence

Fire Safety - Preventive & Control Measures
- First developer in India to procure 90 mtrs high skyslifts from Finland for DLF Cybercity, Gurgaon
- 2 fire stations to be operational in DLF Cybercity & Phase 5
- To have least response time to any emergencies
- These skyslifts can carry a load of 400 kg and rotate at a 380 degree angle
- The skyslift has a reach of up to 36 Floors plus additional 35 mtrs height can be reached by water Jet
- The staff attested to the Sky Lift will be trained by the sourcing company along with the periodical maintenance
- The Fire Station would have fire tenders with fire hoses with capacity of 18 kilolitres of water
- Thermal Imaging Cameras
- DMDRP - Disaster Management & Disaster Recovery Room
- Removal of Gas banks from Buildings - Only piped gas supply*
- Breathing Apparatus (BA) systems - 10 nos. at any point in time
- Smoke generators used for mock fire drills
- Clean agent gas flooding system on each electrical panel
- 2 tier fire sprinkler systems at all tenant areas
- Fireman Protection Suits & Fire Entry Suits
- Exclusive Training Centres for tenants for fire-fighting
- 3rd party fire safety audit
- Helped for Emergencies*

Quick Response Measures
- Ambulances from reputed hospitals - fully equipped and with trained staff stationed at buildings
- Quick Rescue Teams equipped with latest electronic gadgets to handle emergencies 24x7
- Explosive Detection Sniffer dogs
- Bomb Suppression Blankets*
- Vehicle Recovery Vans stationed at all buildings

Intelligent Security Systems
- 3 Tier Security
- Special Bomb Threat SOPs*
- CCTV's in lifts
- Single frequency Walkie Talkies*
- Exclusive Training Centres on Security
- Dedicated Security Manuals for buildings
- Third party security audits

Only Office Space Developer in India to have:
- 90 mtrs. skyslift for Fire-fighting
- Fire Safety Training Centres, also for Tenant employees
- Dedicated Fire Station attached to Office Complexes
- For each unit of Energy consumed, an equivalent is re-produced through renewable sources*
- Cogeneration Power Plant, earning Carbon Credits
- Private Metro at DLF Cybercity, Gurgaon*
- Private 16 lane Toll-free Road network at DLF Cybercity, Gurgaon*
- As the Safety Partner

Advanced Building Management Services
- DLF Buildings are installed with Advanced BMS Systems, with the following key advantages:
  - HVAC performance in the buildings is improved
  - High Energy savings by intelligent setting of the Parameters
  - Integration of various alarm systems in the BMS, greatly enhances the safety systems
- Preventive Maintenance on ERP*
- Centralized Query Closing System
- Complete Utilities Usage & Maintenance (IMS) on ERP*

Compliance & Certification
- LEED Certification - Leadership in Energy and Environmental Design*
- ISO 9001, 14001, 18001 Certification
- OSHA Certification*

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Our Building Services Leadership & Team at your service!

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Head Customer Care
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Sanil Jagga
Chief Group CRM-
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Col.
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Chief Security Officer
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Graduate Electrical Engineer from Thapar College of Engineering with total 30 years of rich experience out of which 25.5 years had worked with different industries (Paper, Cement and Health care) and from last 4.5 years working with DLF and looking after the building management services of commercial buildings.

Presently working as Group Head (Fire Safety), DLF Limited looking after Fire Safety of the entire group PAN INDIA. Served as CFO in Delhi Fire Services from 1984 to 2001. Received Distinguished Fire Services Medal from the President of India. In 2004 was awarded "Life Time Achievement Award" from Fire Protection Association of India.

Inauguration of DLF Fire Station by Shri A K Sharma, Director Delhi Fire Services, jointly by Shri Ramesh Sanka, MD- RENTCO, DLF and Shri S K Dheri, Group Head, Fire Safety, DLF

For building services, please contact 24x7 help line : +91-124-432 1321, Toll free : 1800 103 0022, customercare-offices@dlf.in

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With effect from 1st April, 2013, DLF has outsourced the general maintenance to "Jones Lang LaSalle" and "Cushman & Wakefield" for our leased office buildings portfolio pan India.

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