

AUGUST 2020

# DLF EDGE

SAFER WORKSPACES YESTERDAY, TODAY AND TOMORROW

**New Year  
Celebrations for  
2019**



**Actions taken by  
DLF for safer  
return to work**

**Christmas  
Carnival**  
*Organized on  
19th-20th December*



**Auto Expo  
Vehicles**  
**Organized on  
13th December**





# Leadership Speak

COVID-19 presents unique challenges and learnings for occupiers, developers and the corporate real estate workplace ecosystem to work together in decoding the impact, opportunities and preparation to battle this health and economic pandemic together.

COVID-19 did not start as a real estate or a financial crisis at first. It was an 'international health emergency' that later cascaded into a 'business continuity challenge' for organisations and its employees. It can't be stressed more, that the safety and wellness of customers and their employees is of the highest importance. CEOs of organisations and business leaders across the globe will be measured by how they deal with the crisis and help their organisations, employees and customers come out of it.

The biggest change for our industry is how we define customer centricity going forward. It's an important time to be humble with our clients when they are looking at us for assurance. We are engaging with customers, not to sell, but to be partners and to assure that we are present for them in these pressing times.

Workplace Health and Safety Management is our key focus area and we have taken steps which have been recommended by the Government or otherwise to endeavor that the DLF business parks are safe, secure and hygienic.

At DLF not only have we implemented all the guidelines from MoHFW, but also have gone beyond and taken following measures to ensure the safety and wellness of our tenant partners and their employees.

- Frequent sanitization of the entire workplace, common facilities and all points which come into human contact for eg. door handles etc. which will be ensured including between shifts.
- Staggering of work / business hours will be followed in offices, workplaces and commercial developments.
- **Screening & hygiene:** Provision of thermal scanning, hand wash and sanitizer is made at all entry and exit points and all common areas.
- **Social Distancing:** All persons in charge of workplaces will



**Mr Amit Grover**  
Executive Director,  
DLF Offices Business



**N.C Somaiah**  
Head Operations  
DLF Offices Business, South

ensure adequate social distance between workers and adequate gaps between shifts and staggering the lunch breaks.

- **Face coverings:** Wearing of face cover is compulsory in public places, in workplaces, and during transport.
- **Visitor entry:** All visitors and tenant employees to have Arogya Setu App on their smart phones with location, Bluetooth and notifications activated.
- **Elevator & lobby preparedness:** There are clear markings in the elevators to ensure social distancing is practiced religiously and not more than 4 (depending on the elevator size) are allowed inside the elevators per trip. Dedicated manpower has been deployed for cleaning and disinfecting elevators.
- **Service staff, vendor & material movement:** Materials coming inside the building e.g. stationery, consumables, MEP supplies, pantry or kitchen supplies etc. for all offices will be thoroughly disinfected before they are sent to their respective offices.

DLF stands ready to extend any support that may be required in these uncertain times. Our operations teams are available on-ground to support mission-critical services.

Please feel free to connect with us or the leadership board or with the local leasing and operations heads in your city on how we can facilitate a safer return to work for you and your employees in the new normal.

Looking forward for your comeback in our business parks with an optimum workforce strength as per your organizational needs.

## Connect with our regional team



**V. Rajiv Rao**  
Head Leasing,  
DLF Cybercity,  
Hyderabad



**Vimal Gupta**  
AGM,  
DLF Cybercity,  
Hyderabad



**Vinay Kumar**  
Senior Manager,  
DLF Cybercity,  
Hyderabad



**Pruthvi Reddy**  
Asst. Manager,  
DLF Cybercity, Hyderabad



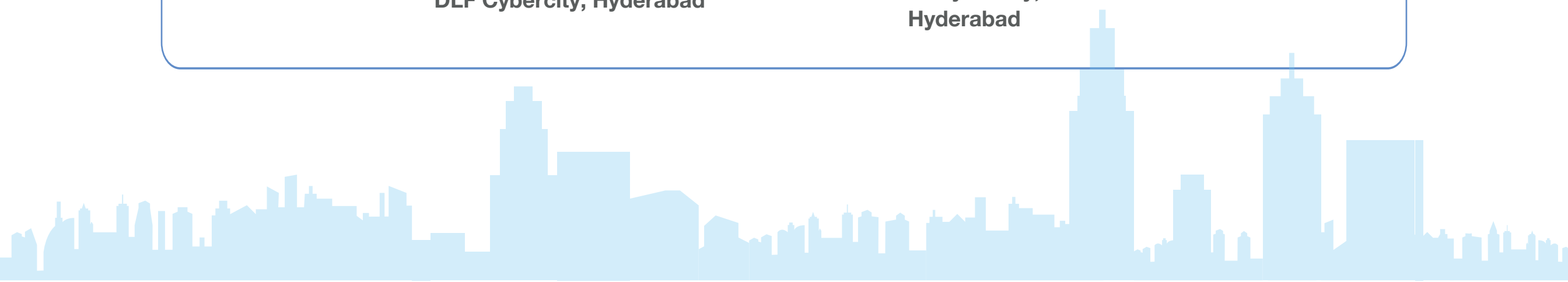
**Ankita Vasisht**  
Management Trainee,  
DLF Cybercity, Hyderabad



**Venu Goud**  
Head - Customer Assurance,  
DLF Cybercity, Hyderabad

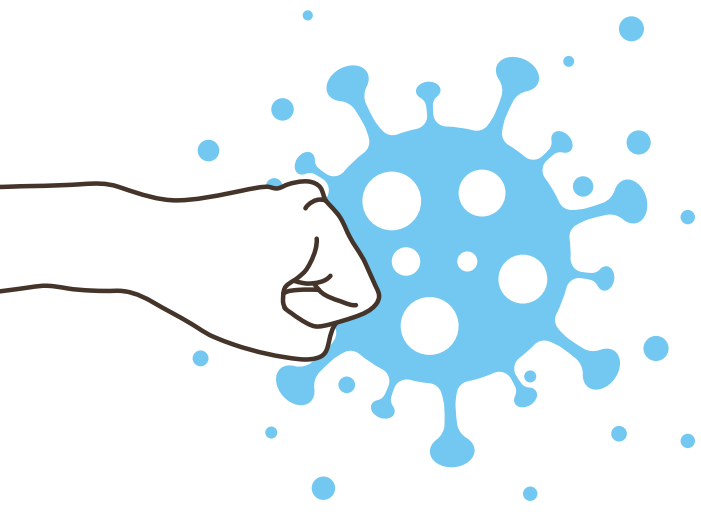


**Joyita Ghosh**  
Manager - Soft Services,  
DLF Cybercity,  
Hyderabad





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# Actions taken by DLF for safer RETURN TO WORK



**SANITIZATION**



**DISINFECTING**

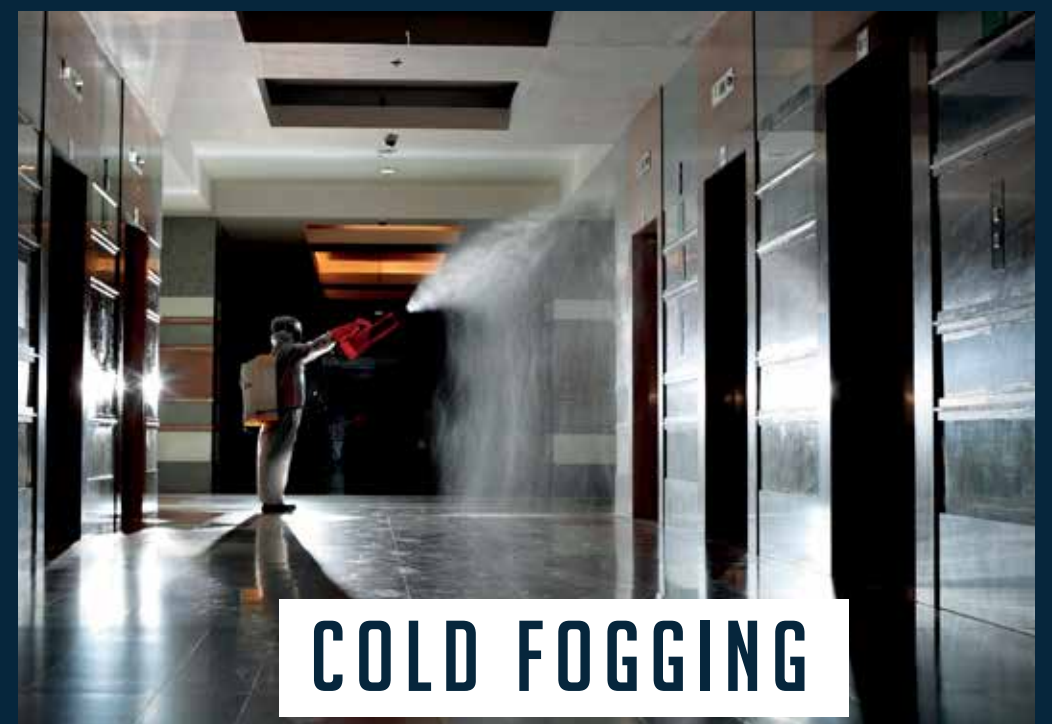
Circulation of advisories

Awareness posters / displays at strategic locations  
like block atriums, food court and other areas.

Temperature screening at the campus entrance

Hand sanitizer made available at various touchpoint areas

Vehicle sanitization at designated location



**COLD FOGGING**



**TEMPERATURE SCREENING**



**VEHICLE SANITIZATION**



## HAND SANITIZER



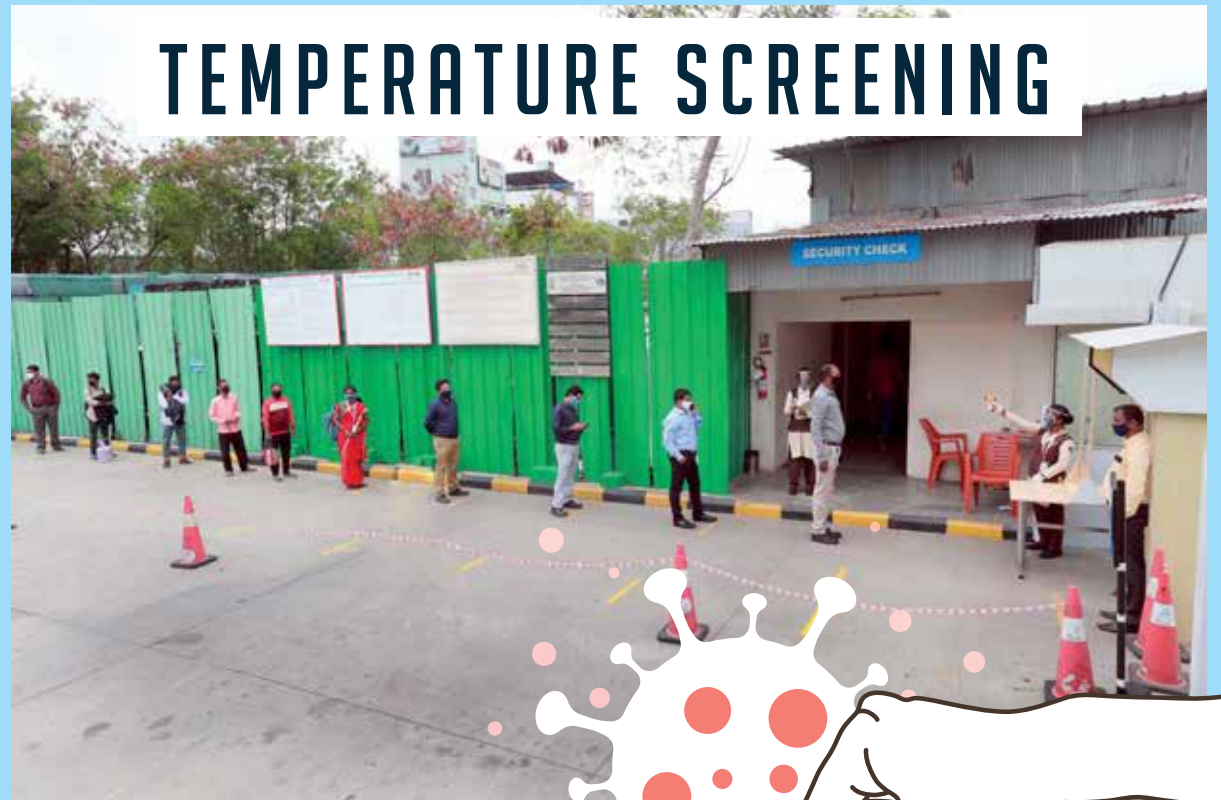
## VEHICLE SANITIZATION



## ELEVATOR DISINFECTION



## TEMPERATURE SCREENING



## DISTANCING



# Actions taken by DLF for safer RETURN TO WORK

Special task force sanitizing employee touchpoint areas like atriums, lift buttons, door handles, ATMs, turnstiles, visitor areas, hand rails etc.

Disinfection cold fogging of all areas including common restrooms and garbage rooms

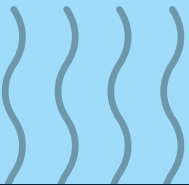
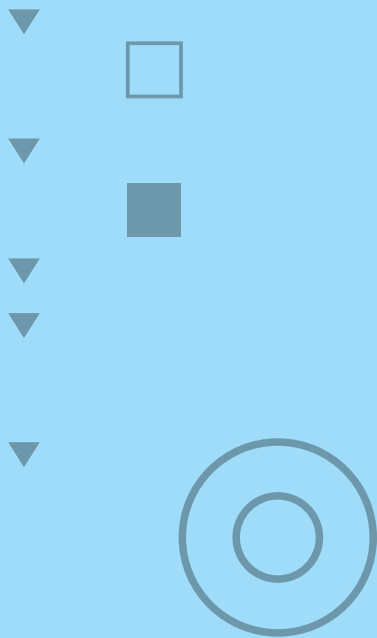
Fumigation done on a regular basis at common areas

Contactless entry to the office premises

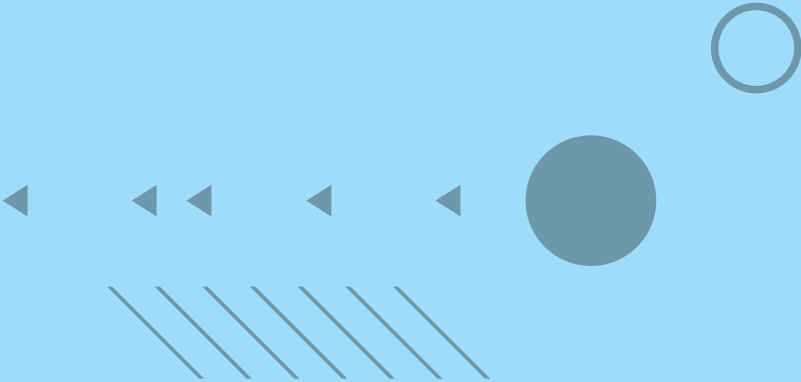
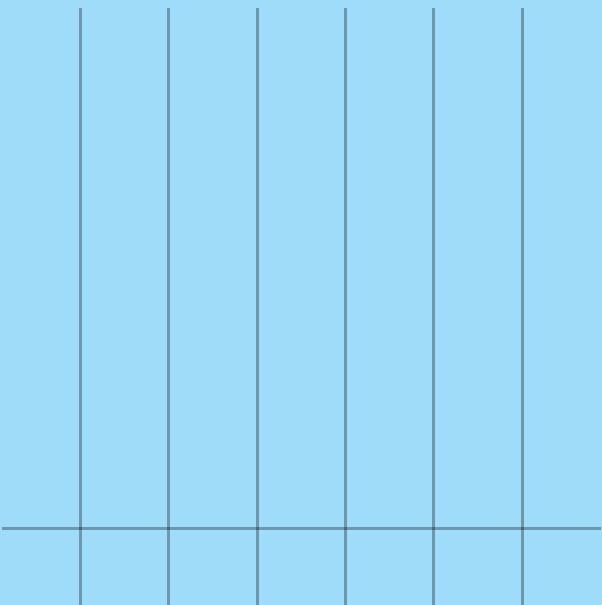
Social distancing- seating realignment at various locations

Social distancing- elevator demarcation and awareness posters

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# — Memories —





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# New Year Celebration for 2020



# Say No to Plastic Campaign



# Christmas Carnival (19<sup>th</sup> Dec)





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## Auto Expo Vehicles organized on 13th December



## MEGA MOCK DRILL CONDUCTED ON 20<sup>TH</sup> NOVEMBER WITH BOMB SQUAD TEAM





# Awards and Accolades

Year	Name of the Award/ Certification	Awarded By
2019	Sustainable Project of the Year	ET Presents Stars of the Industry Awards for Excellence in REAL ESTATE 2019
	Environment-friendly Project of the Year (South)	11th Estate Awards organized by Franchisee India & Zee Business
2016-17	Sword of Honour	British Safety Council
2015-16	LEED GOLD Certification	US Green Building Council
2014-15	Best Commercial Project in Hyderabad	CNBC Real Estate Awards 2014
2010-11	Highest Employment Provider amongst SEZ Developers	Export Promotion Council for EOUs & SEZs
2010-11	Commendable Export performance amongst SEZ Developers	Export Promotion Council for EOUs & SEZs
2010-11	Top IT SEZ for IT Exports in Andhra Pradesh	Export Promotion Council for EOUs & SEZs





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## Introducing Bounce bikes for easy commute for employees



## Book Exhibition (31<sup>st</sup> July to 9<sup>th</sup> August)





# WHEN IT COMES TO SAFETY THE LEADER STANDS TALL

Highest number of Sword of Honour Awards  
worldwide for 2 years consistently

**11 Awards in 2018 | 13 Awards in 2019**



## THE WINNING PROJECTS

- ✦ DLF Cybercity & Office Complexes, Gurugram (17 office buildings)
- ✦ DLF Cybercity, Chennai
- ✦ DLF Cybercity, Hyderabad
- ✦ DLF IT Park & DLF IT SEZ, Kolkata
- ✦ DLF Centre, Delhi
- ✦ DLF IT Park & City Centre, Chandigarh
- ✦ DLF CyberHub, Gurugram
- ✦ DLF Mall of India, Noida
- ✦ DLF Promenade Mall, Delhi
- ✦ DLF Emporio Mall, Delhi
- ✦ The Lodhi Hotel, Delhi
- ✦ The Chanakya, Delhi
- ✦ Multi-Level Car Parking in DLF Capitol Point & DLF South Square



***DLF***  
**Cybercity**  
**HYDERABAD**

